

Person-centred, equitable, seamless access



Commit and collaborate to address major public health issues

- 1 Increase and sustain focus and investment in public health, with prevention rising to at least five per cent of total health expenditure by July 2029.
- 2
 - a) Halt the rise in obesity in WA by July 2024 and have the highest percentage of population with a healthy weight of all states in Australia by July 2029.
 - b) Reduce harmful alcohol use by 10 per cent by July 2024.
- 3 Reduce inequity in health outcomes and access to care with focus on:
 - a) Aboriginal people and families in line with the *WA Aboriginal Health and Wellbeing Framework 2015-2030*.
 - b) Culturally and Linguistically Diverse people.
 - c) People living in low socioeconomic conditions.
- 4 Commit to new approaches to support citizen and community partnership in the design, delivery and evaluation of sustainable health and social care services and reported outcomes.
- 5 Reduce the health system's environmental footprint and ensure mitigation and adaptation strategies are in place to respond to the health impacts and risks of climate change. Set ongoing targets and measures aligned with established national and international goals.



Improve mental health outcomes

- 6
 - a) Prioritise and invest in capacity to balance early intervention, community, step-up/step-down, acute and recovery mental health, alcohol and other drug services.
 - b) Immediate transparent public reporting of patient outcomes and experience.
 - c) Ensure clear accountabilities for joint planning, commissioning and service delivery for more integrated services.
- 7 Implement models of care for people to access responsive and connected mental health, alcohol and other drugs services in the most appropriate setting.



Great beginnings and a dignified end of life

- 8 Health actively partner in a whole-of-government approach to supporting children and families in getting the best start in life to become physically and mentally healthy adults.
- 9 Achieve respectful and appropriate end of life care and choices.

- 10 Develop a partnership between the WA Primary Health Alliance and the Department of Health, and partnerships between Primary Health Networks and Health Service Providers to facilitate joint planning, priority setting and commissioning of integrated care.
- 11 Improve timely access to outpatient services through:
 - a) Moving routine, non-urgent and less complex specialist outpatient services out of hospital settings in partnership with primary care.
 - b) Requiring all metropolitan Health Service Providers to progressively provide telehealth consultations for 65 per cent of outpatient services for country patients by July 2022.
- 12 Improve coordination and access for country patients by establishing formal links between regions and metropolitan health service providers for elective services including outpatients and telehealth, patient transfers, clinical support and education and training.
- 13 Implement models of care in the community for groups of people with complex conditions who are frequent presenters to hospital.
- 14 Transform the approach to caring for older people by implementing models of care to support independence at home and other appropriate settings, in partnership with consumers, providers, primary care and the Commonwealth.
- 15 Improve the interface between health, aged care and disability services to enable care in the most appropriate setting and to ensure people do not fall between the gaps.



Drive safety, quality and value through transparency, funding and planning

- 16** Establish a systemwide high value health care partnership with consumers, clinicians and researchers to reduce clinical variation and ensure only treatments with a strong evidence base and value are funded.
- 17** Implement a new funding and commissioning model for the WA health system from July 2021 focused on quality and value for the patient and community, supporting new models of care and joint commissioning.
- 18** Establish an agreement between the Departments of Treasury and Health for a sustainable funding footprint to support the necessary change and reinvestment required in the health system in particular over the next three to five years.
- 19** Continue to seek a fair allocation of resources from the Commonwealth while partnering on common areas of reform.
- 20** Address key short to medium term capacity pressure points and develop system planning to ensure a comprehensive long-term plan for the health system to best meet community needs.



Invest in digital healthcare and use data wisely

- 21** Invest in analytical capability and transparent, real-time reporting across the system to ensure timely and targeted information to drive safety and quality, to support decision making for high value healthcare and innovation, and to support patient choice.
- 22** Invest in a phased 10-year digitisation of the WA health system to empower citizens with greater health information, to enable access to innovative, safe and efficient services; and to improve, promote and protect the health of Western Australians.



Culture and workforce to support new models of care

- 23** Build a systemwide culture of courage, innovation and accountability that builds on the existing pride, compassion and professionalism of staff to support collaboration for change.
- 24** Drive capability and behaviour to act as a cohesive, outward-looking system that works in partnership across sectors, with a strong focus on system integrity, transparency and public accountability.
- 25** Implement contemporary workforce roles and scope of practice where there is a proven record of supporting better health outcomes and sustainability.
- 26** Build capability in workforce planning and formally partner with universities, vocational training institutes and professional colleges to shape the skills and curriculum to develop the health and social care workforce of the future.
- 27** Remove barriers to equity, flexibility and transparency in workforce arrangements.



Innovate for sustainability

- 28** Establish a systemwide network of innovation units in partnership with clinicians, consumers and a wide range of partners to quickly develop, test and spread initiatives delivering better patient care and value.
- 29** Ensure that future research activities and investments are linked to the priorities of the WA health system and are actively translated into practice.



Implementation

- 30** Ensure a robust, disciplined and integrated approach to the implementation of endorsed Sustainable Health Review Recommendations.