## **Service summary**

Name of service	Albany Community Hospice
Contact details	General Enquiries: Phone: (08) 9892 2456 Email: admin@albanyhospice.org.au
Hours of service	24-hour inpatient unit
Street address	30 Warden Avenue (off Diprose Crescent) Albany WA 6330
Website address	www.albanyhospice.org.au
Service type	Albany Community Hospice is a not-for-profit organisation that is licensed as a private hospital to provide specialist inpatient palliative care to public and private patients.
Service profile	Albany Community Hospice is a dedicated facility for the provision of palliative care, end-of-life choices, education and support.  A multidisciplinary team oversees the care of patients and the support of family.  Medical care is provided by the patient's GP with support from Palliative Care Specialist.  Care planning is provided in collaboration with the patient and family to meet their goals, including psychosocial and grief support.  Admission may be for:  symptom assessment and management  end of life care  supportive care  psychosocial support.
Allied health services	<ul> <li>Support Coordinator for psychological and grief support</li> <li>Referral to allied health professionals at the Albany Health Campus as required</li> <li>Palliative Care Team Social Worker.</li> </ul>
Admission criteria	<ul> <li>Progressive life-limiting disease (malignant or non-malignant) with limited prognosis. Note that this is not a secure facility.</li> </ul>
Referral process	Referral is via website

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Palliative care discharge criteria	Based on the needs of the patient and family.
Niche services	<ul> <li>Volunteer support services</li> <li>Bereavement support</li> <li>Pet visits</li> <li>A multisensory room for patients and families</li> </ul>
	<ul> <li>Guest, family and carer support.</li> </ul>