## **Service summary**

Name of service	Fiona Stanley Fremantle Hospital Group Palliative Care Consultancy Service
Contact details	Fiona Stanley Hospital Palliative Care office phone: (08) 6152 6640  Palliative Care office fax: (08) 6152 4141  Fiona Stanley Hospital switchboard: (08) 6152 2222  Fremantle Hospital switchboard: (08) 9431 3333
Hours of service	Monday to Friday 8.00am – 4.00pm
After hours	On-call service only outside of service hours. Call via switchboard (08) 6152 2222
Street address	102–118 Murdoch Drive, Murdoch WA 6050
Website address	www.fsh.health.wa.gov.au
Service type	<ul> <li>Consultation –at both Fremantle and Fiona Stanley Hospitals</li> <li>Outpatient Clinic.</li> </ul>
Service profile	Consultancy service for inpatients with outpatient clinics.  Comprehensive medical, nursing and allied health care based on the unique needs of the patients, carer and family when facing a life-limiting prognosis including:  symptom assessment and management  addressing emotional and social concerns  coordinating care from hospital to community  providing quality care for patients approaching the end of life  assistance with clinical decision making  bereavement support.  Assistance is provided with discharge, access to community inpatient beds and liaison with palliative care services in regional WA.

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Allied Health Service	<ul> <li>Pharmacist (Specialised)</li> <li>Social Worker (Specialised).</li> <li>Access to generalist allied health professionals, including:</li> </ul>
	<ul> <li>Pastoral Care Service</li> <li>Dietitian</li> <li>Occupational Therapist</li> </ul>
	<ul><li>Physiotherapist</li><li>Psychologist</li><li>Speech Therapist.</li></ul>
Referral criteria	Progressive life-limiting disease (malignant or non-malignant) requiring specialist consultation.
Referral process	Inpatient referrals – contact Registrar and complete an eReferral. Must have the support of the primary medical team. Patient and/or family should be informed of referral.
	Outpatient referrals from FSH and other SMHS teams – complete an eReferral.
	Outpatient referrals from external sources (e.g. GPs – Contact Clinical Nurse Consultant and send referral letter to Central Referral Service (Fax: 1300 365 056)
Palliative care discharge criteria	Based on discretion of Palliative Care team in discussion with the primary team.
Outpatient clinic	<ul> <li>Symptom Assessment Clinic once a week at FSH</li> <li>Symptom Assessment Clinic once a week at Fremantle Hospital.</li> </ul>