



Government of **Western Australia**
Department of **Health**

My Health Record Introduction for Clinicians

health.wa.gov.au

My Health Record – What is it?

- My Health Record (MHR) is an online ‘filing cabinet’ which contains important information about a patient’s medical history.
- Every Australian has a MHR (if they have not chosen to opt out).
- As clinicians we need to understand what the MHR is, what it isn’t, and how we should use it to best help our patients.

What info does the MHR hold?

Over time, the MHR will contain information including...

- ✓ A **shared health summary** (e.g. MHx, medications, allergies)
- ✓ **Medication prescribing and dispensing** history, including a specific medicines information view
- ✓ **Discharge summaries**
- ✓ **Specialist letters**
- ✓ **Referrals**
- ✓ **Advanced care planning** information
- ✓ **Pathology and Diagnostic Imaging** reports
- ✓ **Consumer-entered information**
- ✓ **Medicare overview**

Note 1: *The MHR is personally-controlled this means that patients can **restrict access or remove documents**. Therefore MHR may be incomplete.*

Note 2: *Routinely, sensitive clinical information will not be uploaded, for example, HIV or hepatitis C status.*

Note 3: *like a real filing cabinet, at first the MHR will be **quite empty for most patients**. Patients with chronic diseases are more likely to contain useful information than patients that are usually well.*

When/how should we access it?

Examples of when to access MHR:

- In **ED**, especially for verifying information in patients that can't give a complete medical history themselves;
- In **clinic**, to clarify or read up on a patient's background; and
- At hospital **discharge** (NaCS has a built-in link to the patient's MHR. This may help with medications management).

How to access MHR:

- Access the link in **NaCS, eReferrals, ADA, iSoft Clinical Manager, BOSSnet** and **webPAS**

Key information

- The My Health Record is a 'filing cabinet' which stores a summary of health information for Australians.
- If patients have questions about MHR, they should call the consumer support phone number (1800 723 471) or visit the website: www.myhealthrecord.gov.au
- As clinicians, we must be as accurate as possible in our discharge summaries because other clinicians may rely on the information in the future.
- For more info, visit: www.myhealthrecord.gov.au/for-healthcare-professionals