



FIONA STANLEY HOSPITAL news

APRIL 2014

Community tours attract over 3000

Last month over 3000 community members and future FSH staff visited for the first ever public tours inside the \$2 billion hospital.

The three day event provided initial wayfinding and orientation in the public facing areas by taking visitors into the main hospital concourse, a standard ward, a single patient room and outside past the State rehabilitation service, mental health facility and the Emergency Department.



First stop on the tours was the main hospital concourse

Dr Russell-Weisz, Chief Executive Fiona Stanley Hospital Commissioning, said it was great to see so many people down on the site.

“This is the first time we have been able to show the public inside the hospital, particularly taking people inside a ward and an overnight room, so this is a really great opportunity for the public to see their future healthcare environment,” he said.



“The interest shown in these types of events really demonstrates how important this hospital will be to the people of Western Australia.”

Dr Russell-Weisz.



This vantage point allowed visitors to view the emergency department, ward towers, heli-pad, and the paediatric playground.

“This series of open days also form an important first step for future staff in their familiarisation with the site. This will increase in the coming months as we commence an extensive orientation and induction program for more than 4000 clinical staff,” he said.

The tours were supported by over 80 staff tour guides, with a variety of project area experience, who were delighted to share their expertise with the visitors.



Our knowledgeable FSH staff were tour guides for the tours.



The park outside the State rehabilitation service and mental health was full with interested visitors.

FSH working to engage with NGOs and aged care

FSH welcomed over 60 representatives from non-government organisations and aged care providers from the south metropolitan region for a discussion forum last month.

The guests received an informative presentation from key staff including: Liz MacLeod – Executive Director Clinical Commissioning, Paula Chatfield – Co-director and Lucy Kirwan-Ward – Communications Manager.

The sessions provided an introduction to the services and planned key activities ahead of the phased opening.

With FSH soon to become a central point

for health care in the south metropolitan region, executive staff commented that it was great to meet and interact with other health advocates and to create a habit of ongoing engagement and collaboration.

In the coming months a series of forums will be held for mothers groups, community groups, state government representatives and maternity services. Please contact fs@health.wa.gov.au if you are interested in attending.

Scenario testing commences at FSH

As FSH prepares to open in October this year, staff have commenced an extensive range of scenario tests representing various clinical events.

The testing included a range of clinical and non-clinical staff who worked together to plan, develop and troubleshoot the path a patient would take through the hospital.

Tabletop exercises outlining the patient journey were completed as well as a walkthrough exercise to confirm the logistics and timing of the processes.

Liz Macleod, Executive Director Clinical Commissioning spoke about how the testing is a vital part of the commissioning program of work.

“This is an important step in bedding down the how the teams will work together for optimal service provision and patient outcomes, she said.

“It is an exciting phase because the testing we do today will shape how the services function when FSH is open.”



Part of the testing included a scenario in the State rehabilitation service's hydrotherapy pool.



One of the tabletop exercises completed as part of scenario testing.

Peer review of emergency services

Visitors from the Royal Brisbane Hospital have visited FSH to review and evaluate the emergency department service model.

The visitors were introduced to key members of the FSH team who presented both the service model and the planned interactions with other clinical services over the two days.

This was a great opportunity to gain valuable insight and recommendations from a hospital that has improved their National Emergency Access Targets (NEAT) performance dramatically with nationally recognised process reform.

Preliminary feedback and



Simon Towler, Karen Mcmenamin, Mark Monaghan, Paul Cannell, Tim Leen, Carl Donoghue with the visitors from the Royal Brisbane Hospital.

discussion is currently being finalised but this is an extremely important step

in ensuring the delivery of quality clinical services with a focus on patient safety.

Recruitment update

The FSH team is growing every month and we would like to extend a warm welcome to all our new staff.

- Sarah Ward, Manager Outpatients
- Zoe Moran, Coordinator Medical Education
- Liz Ring, Allied Health Head of Service, Service 3
- Rachel Ressugan, Allied Health Head of Service, Service 1 and 2
- Bronwyn Baker, Allied Health Head of Service, Service 4
- Lisa Majteles, Professional Lead-Speech Pathology
- Jane Porter, Professional Lead-Dietetics
- Melissa Edwards, Professional Lead- Social work
- Paula Jeffery, Nurse Unit Manager Acute Medical Unit
- Luke Dix, Nurse Unit Manager Intensive Care Unit
- Teresa Wood, Nurse Unit Manager Operating Theatres
- Catherine Thomas, Nurse Unit Manager Mental Health
- Vanessa Waud, Nurse Unit Manager Cardiology
- Paul Artis, Nurse Unit Manager Orthopaedics
- Amanda Hannaway, Nurse Unit Manager CCU
- Melanie Murrell, Nurse Unit Manager Cardiothoracic Surgery
- Emilia Palatroni, Nurse Unit Manager Oncology
- Andrea Pover, Nurse Unit Manager Haematology
- Nyrene Jackson, Nurse Unit Manager Cancer Centre
- Claire Cloney, Nurse Unit Manager General Surgery
- Trish McKinlay, Nurse Unit Manager Acute Surgical Unit
- David Hughes, Nurse Unit Manager Acute Aged Care
- Lynn Ready, Nurse Unit Manager Nephrology
- Dr Dade Fletcher, Head of Rehabilitation Medicine

Spotlight on: Automated Guided Vehicles

FSH's fleet of 18 Automated Guided Vehicles (AGVs) were an impressive sight as they were tested on mass throughout the non-public areas of the hospital.

The motorised vehicles attach to specially designed trolleys to transport food, linen, waste, and medical supplies throughout the hospital. The testing involves the AGVs leaving their control room, picking up a trolley, delivering it to an area then returning to the control room.

The AGVs are a standout feature of FSH that will help staff in their day-to-day duties as well as work to improve the patient experience. With so much advanced technology in each vehicle we have compiled a list of some of their very impressive features.

Facts

- AGVs run on their own WiFi network around the hospital.
- They have turning indicators, just like cars, to alert staff which direction they will turn.
- AGVs can call a lift ahead of their arrival at the lift bay and program it to take them to the correct level.
- They can operate at any time of the day or night.
- They can detect if there is a person in front of them and will stop immediately. When moving, the AGVs activate blue flashing lights in the roof of the corridors to alert staff that they are on their way.
- They weigh 300kg.
- The AGVs have an onboard internal map and use their surroundings to identify their location in the hospital.



AGVs delivered trolleys to different areas of the hospital as part of their testing.

- The AGVs will dock under specially designed sensors in the roof.
- The AGVs display a green light when they are moving, white when stopped and red when they detect something in front of them.



The cheerful FSH volunteers were a recognisable group during the tours.

First intake of volunteers shine at community tours

FSH has welcomed its first intake of volunteers that were specially recruited to assist at the FSH community tours.

The enthusiastic group were recruited through a newly established process that also included an event specific training program.

The volunteers took on a range of duties including assisting with tour groups, helping with directions, managing the entrance and were integral to the success of the community tours.

Heidi was one of the friendly volunteers on the day and found the experience personally rewarding.

“I had such a memorable day meeting my fellow volunteers and members of the public”, she said.

FSH is part of the Bigger Picture

Fiona Stanley Hospital has joined forces with other WA health projects to develop an online guide for changes within public health care, in the form of the **Bigger Picture in Health website**.

With a \$7 billion total spend on health in 10 years FSH joins more than 80 health infrastructure projects in a goal of delivering services closer to home for all Western Australians.

FSH will soon be the flagship hospital for WA and, with significant changes also occurring across the state, it is important to update the public on when and where they can expect to receive essential health care services.

FSH's unique facade will be on show in a number of television, print and online advertisements that also feature real local families who will benefit from WA's health projects.

Visit the [Bigger Picture in Health website](#) for all the up to date information surrounding health care delivery in WA.



Narissa Perks and her family will benefit from the knowledge that they have access to first-class health care closer to home.

Pictures of FSH

Each month we feature an instagram photo of FSH. Be sure to tag your photos **#FionaStanleyHospital** for your chance to be included.



This month, visitors to our community tours posted some fantastic photos from their tours including this one from [@emmakins89](#).

We think her little collage is a nice summary of the areas the tours visited. From top left is the emergency department, patient room and bottom right is a ward corridor and view of the external courtyard.

We would love to hear from you!

To have your say or ask us a question, just drop us a line.

Email: fsh@health.wa.gov.au

Phone: 1800 659 475

www.fsh.health.wa.gov.au