



## Fiona Stanley Hospital Consumer and Community Advisory Council

The Fiona Stanley Hospital (FSH) Consumer and Community Advisory Council (CCAC) members are representatives of the local community and include local health consumers and community members.

The CCAC provides support and advice to FSH in order to improve the hospital experience for patients, support people and other hospital consumers.

#### What does the CCAC do?

Advises on the planning, development and delivery of health services.

Advocates for consumers, carers and the community by providing valuable feedback from the community to the hospital.

**Promotes** and enhances consumer and community participation in the development of strategic health care and service delivery plans.

Facilitates communication and cooperation between FSH, local service providers and the community.

**Monitors** health-related activities and report on the needs of consumers.

### Meetings

The CCAC meets every six weeks.

#### Count me in!

FSH is committed to partnering with consumers to ensure a patient-centered approach to all service planning, delivery and evaluation.

We need you to be this valuable link to the community and ensure our care is relevant and accessible to our patients. Anyone is welcome to apply.

To register your interest in becoming a CCAC member:

#### contact the Patient and Family Liaison Service on (08) 6152 4013

#### visit www.fsh.health.wa.gov.au to complete an Expression of Interest form.

# More information and opportunities to get involved

The Consumer, Carer and Community Partnership Framework details the hospital's commitment and planning for partnering with consumers now and into the future.

It also outlines the range of opportunities for consumers and community members to participate or provide feedback to the hospital.

#### To view this document or for more information:

visit: www.fsh.health.wa.gov.au email: fsh.ccac@health.wa.gov.au

call: (08) 6152 4013

This document can be made available in alternative formats on request.

Compiled: Fiona Stanley Hospital, 2015 Publication number - FSH A 0000759

© State of Western Australia, South Metropolitan Health Service 2016